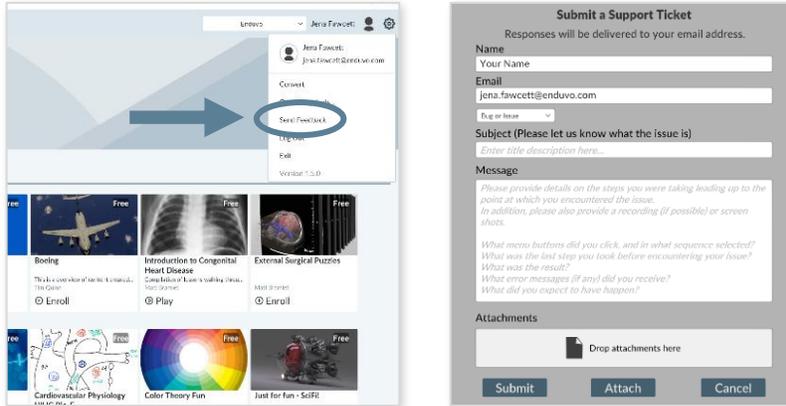


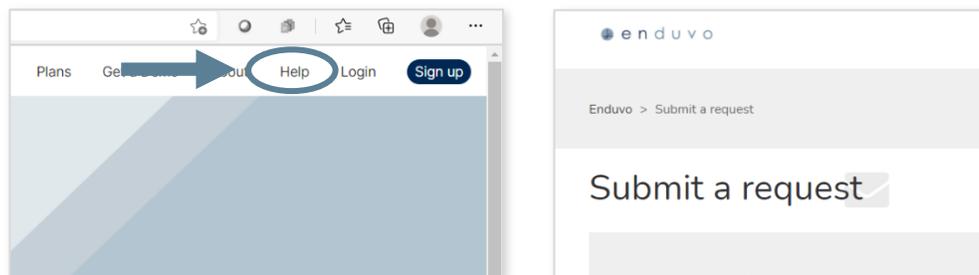
While we strive to make the application perfect for our users, sometimes you might experience a bug in the software. This overview outlines how to log a support ticket in Enduvo from both the desktop and web applications.

From the desktop application, log into your Enduvo account.



- Click on your name on the upper right-hand side of the Enduvo screen
- Select **Send Feedback** from the menu
- When the Support Ticket form opens, fill out the form with your name and your e-mail address
- Incorporate as much detail as possible, including the steps leading up to the issue. If possible, provide a screen recording or image of the issue.
- Press submit after completing the form
- An Enduvo representative will get back to you shortly!

From the web application, you do not need to log into your account. To log a support ticket first click on help and then fill out the submit the request form. Press submit after completing the form.



**Enjoy learning in Enduvo!**

Find additional hints and best practices on our [support page](#).

Questions: please contact [support@enduvo.com](mailto:support@enduvo.com)